IMD GROUP

Transforming MOD's IT Infrastructure Transition

THE CLIENT'S CHALLENGE

The Ministry of Defence (MOD) was transitioning to a new IT infrastructure. This required developing new work methodologies and implementing efficiencies across the Defence estate, the most extensive IT infrastructure in Europe.

To accommodate the new ways of working, there was a clear need to reduce the size of the IT estate, accounts and assets, with reduction targets of 10% to 17%.

BRINGING A LASTING LEGACY

We offered a combination of essential technical knowledge and experience of MOD working practices. This allowed us to meet the project's immediate, high priority requirements while also improving operational processes.

IMD We delivered enduring benefits to improve business-as-usual activity. Stricter control processes ensured efficient asset management continued into the future. Savings continued to be accrued and were further boosted as the new style of IT was fully implemented.

HOW WE HELPED

A team of IMD consultants engaged with Top Level Budget holders and Front Line Commands. We identified assets that were underused or no longer required. This enabled them to be annulled and recovered, and to reduce the overall headcount.

We reviewed and tightened the rules on account use, to allow for a more efficient suspension of unused accounts.

Our consultants undertook a coordinated programme of business-critical initiatives, including:

* Multi-agency stakeholder engagement.

* Comprehensive data analysis.

* Refinement of asset and account policies.

* Implementation of a new billing process to ensure sustained efficiencies.

* Identifying and implementing process improvement in the monitoring and management of user accounts software, hardware and obsolescence tracking.

ACHIEVING SUCCESSFUL OUTCOMES

It has been estimated by an independent third-party MOD partner that the efficiencies introduced by IMD will save circa £20 million per annum after the transition to the new IT infrastructure. This will be achieved through optimised processes for identifying and addressing obsolescence, and by reducing:

- Costs associated with migration.
- The volume of assets to meet threshold quantities.
- Reduced Server capacity requirements.

CAPABILITIES WE PROVIDED

"IMD Group's understanding of Defence meant that the team immediately grasped the complexity of the problems faced as a result of transitioning to a new style of IT. IMD's analysis of account and hardware use across Defence enabled the team to implement stricter control processes and ensure the efficient management of assets. This has rapidly generated savings against the current cost baseline; savings will be further maximised once the new style of IT is fully delivered."

Theresa Herman, *Defence Digital Assistant Head of Asset Compliance Management*

If you are embarking on an implementation or efficiency management programme, speak to **Darren**

Connect with Darren

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